

DUDLEY FAMILY INFORMATION SERVICE

Dudley Family Information Service is a free service that offers advice, guidance and contacts for families across the Dudley borough. The FIS (Family Information Service) gives parents and carers the information they need to support their children as they grow up.

Parents of disabled children will find useful contacts for available services across the borough. There is also detailed information about services and support arrangements available for children and young people with Special Educational Needs or Disability and their families.

Young people can find information and gain access to specialist services and professionals through our young peoples' website at <http://fis.dudley.gov.uk/launchpad>

The Early Help and Family Information Service directory is full of information about childcare, including:

- Ofsted registered childcare at nurseries, pre-schools, playgroups, childminders
- Breakfast and after-school clubs
- Homework clubs
- Holiday clubs

Things to do, places to go:

- Sports clubs
- Leisure centre activities
- Toddler groups
- Brownies and cubs
- Dance groups and drama classes
- Family events

We work with other organisations to provide information about:

- Family learning - where children can learn together with parents and carers
- Parenting and family support - information about challenging behaviour and parenting courses
- A wide range of specialist services - so support needs are addressed and resolved quickly

We can offer information about:

- Sport and leisure
- Things to do
- Relationships and sexual health
- Living a healthier lifestyle

Help with costs:

We can tell you about Nursery Education Funding, tax credits and help you may be able to get through your employer or training venue/college. We can also tell you about funding available through Dudley Council such as short breaks or direct payments.

All advice and information given by the FIS team is free and confidential. Our helpline is open from 9am to 5pm, Monday to Friday and we have a 24 hour answer phone service and website.

Contact Dudley's Family Information Service

Phone: 01384 814398 **Email:** fis.cs@dudley.gov.uk

Web: <http://fis.dudley.gov.uk/fsd>